#### ISO 9000:2000 Series Auditor / Lead Auditor

# **Course Description**

The caliber of your lead auditor is crucial to the performance of your audit team, and ultimately to success of your management system. This comprehensive five-day course provides hands-on training to ensure that your lead auditor thoroughly understands the role and acquires the expertise he/she needs to perform it effectively. Delegates completing the course will be presented with IRCA / IATCA's independently accredited certificate for lead auditors.

#### Who should attend?

Quality professionals with experience in implementation and auditing of quality management systems.

# **Benefits to your Business?**

The knowledge that your management systems are being effectively audited. The ability to do third party audits of your supply chain

#### **Course Structure?**

### Topics include:

- Introduction to quality
- ISO 9000 and ISO 19011 quality assurance and quality control
- Planning an audit
- The purpose of the Quality Manual
- The role of the checklists

- Organizing an opening meeting
- Recording non-conformities
- Auditing reports
- Evaluating corrective action
- Continuing assessment

## **Duration** - 5 Days

\*This course will be presented by one of our alliance certification body and is registered by the governing board of the IQA — International Register of Certified Auditors (IRCA) and meets the training requirements of those seeking registration as a lead auditor under that scheme. It also meets the training requirements for IATCA auditor certification.

Please contact Expectra for pricing on these courses