

Introduction

This training course is designed to give insight and knowledge into how to perform effective planned Task Observation.

Course objective

To provide line supervisors with an understanding of the theoretical and practical know-how of how to conduct effective planned Task Observations. The training provide insight and knowledge into:

- The importance of performing Planned Task Observations in the workplace
- The advantages of performing Planned Task Observations
- Who should perform Planned Task Observations?
- Conducting effective Planned Task Observations

Target Audience

Foremen, Shift Bosses, Supervisors and First Line Managers.

Course Content

- Importance of performing Planned Task Observations
- Advantages of performing Planned Task Observations
- Performing effective Planned Task Observations
- Interaction between the parties whilst performing Planned Task Observations
- Practical Application of Planned Task Inspection

Duration -1 Day

Pre-Requisite - Know what a JSA is, and how to do task analysis

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