

### **GET TO KNOW EXPECTRA 2004 (PTY) LTD**

All of us commit to achieve our Vision and Mission Statement to the best of our ability!

#### **VISION STATEMENT**

Expectra 2004 (Pty) Ltd with one member as Executive Director strives to enhance, uplift and continuously improve the quality of our Education and Training Products and Services with the commitment of always:

“SERVING THE LEARNER AND ADDING VALUE TO THE CLIENT COMPANY”

#### **MISSION STATEMENT**

Expectra 2004 (Pty) Ltd has a mission to provide the highest quality, most cost effective education and training to all Learners who wish to achieve Qualifications and thereby meeting acceptable prescribed Standards registered on the NQF by the following means:

- \* Provision of Tuition and Assessment
- \* Serving specifically Further Education and Training
- \* Working in National, Sectoral and Local Contexts
- \* Being responsive to changing requirements
- \* Taking accountability for our actions
- \* Ensuring excellence through quality

#### **OUR SERVICE POLICY**

To ensure the implementation and continual improvement of a best practice approaches within client organizations, with a professional presence as close as possible to the point of delivery.

Expectra 2004 (Pty) Ltd are committed to service quality and embrace quality concepts and systems as a major contributor to achieving these goals as an integral part of our service delivery.

Our focus is always upon our client and their total satisfaction. We recognize that our clients need:

- \* Leading practical risk management consulting services.
- \* Timely service delivery.
- \* Access to competent staff.
- \* Support that encourages self-sufficient risk management.

Within our markets we will be the pre-eminent suppliers of risk management services and products that are distinguished from those of our competitors by their innovation and quality.

We will achieve our goals and fulfill the expectations of our client's needs by creating an operating environment based upon teamwork, co-operation and mutual respect between all parties involved.

Capability Statement:

[Click here](#) to download our Capability Statement